

Commercial State Bank wants to remind our customers that the bank will not ask you to call a phone number and enter your confidential information. Also, the bank will not request confidential information through e-mail.

Tips to Avoid Fraud

- Make sure you the customer initiate the contact and the institution verifies your identity with questions you would know.
- To verify whether a call is legitimate, call your bank or visit its website, using phone numbers or internet address from your bank statement or account documentation. Do not call back a number provided over the phone or click on a link in an email.
- If you have been the victim of a scam, file a complaint at local law enforcement and notify us at 979-543-6441 or 281-346-0221.